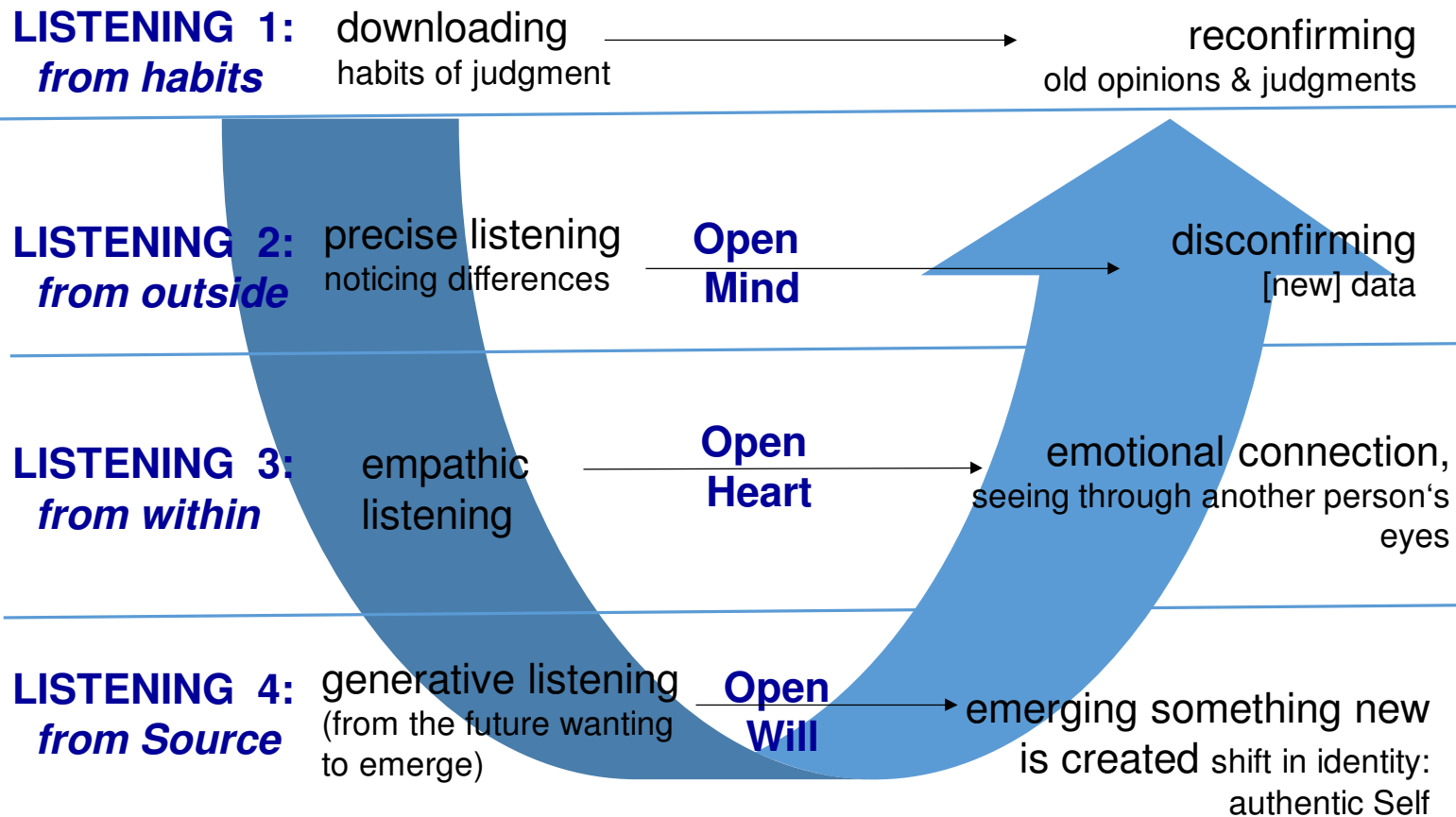


# Four Levels of Listening



# Four Levels of Speaking

